



Warranty

Page 1 of 2

Transformations warrants all products to the original purchaser to be free from defects in materials and workmanship for the specified warranty period (as outlined in our Product Warranty Chart). This warranty is valid from the original date of purchase and is non-transferable.

SCOPE OF COVERAGE

This warranty covers the structural integrity of the furniture, specifically:

- Wood frames
- Attached foam components
- Factory-installed hardware

Under this warranty, Transformations will, at its sole discretion, either repair the product, replace the product, or supply the customer with replacement parts. Unless otherwise agreed to in writing, Transformations is not responsible for any labor or installation costs associated with repairs or replacement parts.

EXCLUSIONS & LIMITATIONS

This warranty does not cover:

- **Fabrics & Customer's Own Material (COM):** All upholstery fabrics are covered solely by their respective manufacturers' warranties.
- **Surface Coatings & Materials:** Wood stains, finishes, laminates, high-pressure laminates, thermo-plastic sheeting, and solid surface materials (e.g., Corian) are covered exclusively by the original material supplier's warranty.
- **Environmental Damage:** Damage resulting from outdoor use, exposure to moisture, extreme temperatures, or prolonged exposure to direct sunlight. Products are designed for indoor, climate-controlled environments.
- **Storage & Handling:** Product damage resulting from improper storage, handling, or transportation prior to or during installation.
- **Transit Damage:** Damage occurring during shipping. Visible or concealed freight damage must be reported immediately to the carrier and claimed through the transit provider.
- **Consequential & Incidental Damages:** Transformations assumes no liability for damage to flooring, adjacent property, or for any indirect, incidental, or consequential damages.
- **Abuse & Wear:** Products damaged due to misuse, neglect, alteration, use outside of intended design parameters, or cosmetic wear-and-tear resulting from normal use.

CLAIM VERIFICATION & PROCESSING

To accurately assess claims and distinguish true manufacturing defects from normal cosmetic wear and tear, Transformations reserves the right to require formal claim verification. Prior to authorizing any warranty remedy, repair, or replacement, Transformations may require the original purchaser to provide clear photographic or video evidence of the defect, return the affected component to the factory for physical inspection, or permit an authorized representative to conduct an on-site evaluation.

THE TRANSFORMATIONS REPLACEMENT PROGRAM

ALL SALES are subject to the Transformations Replacement Program. This program is designed to allow individual components—including arms, backs, bases, feet, and upholstery—to be replaced independently, eliminating the need to replace the entire unit. At our option, individual parts may be manufactured and warehoused for immediate replacement or shipped to the customer's facility for on-site storage.

NON-WARRANTY PARTS

For repairs or replacements outside the scope of this warranty, Transformations will provide individual component pricing, allowing the customer to purchase specific parts on an as-needed basis.

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PRODUCT WARRANTY CHART

UNIT WARRANTY		
PRODUCTS	15 YEARS	35 YEARS
 SIGNATURE		•
 FOUNDATIONS	•	
 PARALLEL	•	

ACCESSORIES & COMPONENTS WARRANTY

PRODUCTS	3 YRS.	5 YRS.	10 YRS.
TABLET MECHANISM			•
TABLET TOP ASSEMBLY		•	
TABLE TOPS ASSEMBLY		•	
LAMINATES	•		
SLEEPER MECHANISMS	•		
CASTERS		•	
ACM/POWER	•		
FEETS & LEGS			•
SWIVELS		•	